



## EI Position Description Universal Health Professional

### **Job Summary:**

Epidemiology International (EI) is looking for a Universal Health Professional (UHP) to provide medical and public health information through a contact center in Atlanta, GA. The UHP role is to provide advanced and accurate clinical inquiry responses to health-related and disease control and prevention issues, including questions related to bioterrorism, first responders and national emergency situations, from medical and other health care professionals, educators, and government agencies.

Multiple full-time and part-time positions are available in Atlanta, GA. Candidate must be able to work within a schedule that allows services to be twenty-four hours a day, three hundred sixty-five days a year.

### **Responsibilities:**

- Provide advanced clinical responses to health related inquiries from consumers, educators and medical/health professionals, including State and local health departments and other government offices;
- Provide subject matter expertise on CDC topics covered by CDC-INFO which includes HIV/AIDS, Immunizations, Environmental Health, Occupational Safety and Health, Tuberculosis, and Statistics, to name a few;
- Respond to inquiries resulting from current events, such as food outbreaks, natural disasters and other events;
- Perform advanced database searches;
- Perform assigned work in accordance with quality assurance measures; and
- Respond to medical personnel and clinicians in both verbal and written formats.

### **Abilities/skills:**

- English or Bilingual (English/Spanish). Bilingual preferred.
- Experience in medical, scientific, and public health disciplines.
- Clinical knowledge of and experience in CDC-related topics.
- Proficient internet search skills.
- Working knowledge of Microsoft Office and ability to learn and utilize software applications.
- Excellent listening, comprehension, communications (verbal and written), problem solving and customer service skills.
- Prior experience working in a clinical setting.
- Ability to work independently and communicate effectively.

### **Experience required:**

Candidate must have three years experience working in a clinical setting.

### **Education:**

- Candidate must have, at minimum, Master's degree in a health discipline.
- Candidate may hold the following licenses: LPN, RN, PA or MD.

Interested candidates should email current resume/CV to [jobs@epiinternational.com](mailto:jobs@epiinternational.com)